

**TAKAGI Industrial Co. USA, Inc.**  
**Limited Warranty for Commercial models**

Takagi units must be **installed by licensed professionals**; installation done by anyone other than licensed professionals will result in the **Nullification of the Takagi warranty**.

To be protected by the warranty, the enclosed warranty card must be completed and returned within 45 days of original purchasing date by retail buyer. Proof of copy of original purchasing date must be sent in with the warranty card. Failure to return the warranty card in due time will void any warranty claims. Based on the condition herein, the customer may register online with attached proof of original purchasing date via the Internet ([www.takagi.com/warranty](http://www.takagi.com/warranty)).

**General terms of limited warranty:**

The manufacturer, Takagi Industrial Co. USA, Inc. will honor our warranty to the original retail buyer only, and it is not transferable. This warranty strictly covers failed mechanical and electrical parts due to factory defects in normal usage and within the applicable period specified below excluding field labor expenses for service, repairs, reinstallation, permits, or removal and disposal of the failed water heater, or defective component parts and shipping. Takagi is not liable for any special, incidental, or indirect consequential damages including property or personal damages, loss of use, failure to install drain pan under unit, or inconvenience.

**Parts Warranty:**

If a mechanical and/or electrical part **except the heat-exchanger** fails within **five (5) years** in normal residential operation or within **three (3) years** in commercial, industrial, recirculation\* (heating or domestic), and/or a multi-family residential dwelling applications with proper installation (see instruction from installation manual) from the purchasing date, Takagi Industrial Co. USA, Inc. will furnish a replacement part(s) excluding field labor and shipping.

**Heat-Exchanger Warranty:**

If the heat-exchanger fails within **ten (10) years** in normal residential operation with proper installation (see instruction from installation manual) from the installation date, Takagi Industrial Co. USA, Inc. will furnish a brand new heat-exchanger or a refurbished or conditioned tankless water heater with same model. For commercial, industrial, and/or recirculation\* applications (heating or domestic) and/or more than a single family residential dwelling, the heat-exchanger is covered within **three (3) years** of usage excluding labor and shipping.

\*This does not include on-demand recirculation systems. An on-demand recirculation system is a system that utilizes either a push button or other type of manual activation (rather than a temperature sensor or timer) to activate the circulation pump. An on-demand recirculation system can use either the existing cold water line as the return line or have its own dedicated return line.

**This warranty will not cover the followings:**

1. Any Takagi unit that is not installed by a licensed plumber, gas installer, or contractor.
2. Defects or malfunctions due to improper installation, abnormal application, and lack of maintenance.
3. Damage due to abuse, accident, fire, flood, freezing, or any act of GOD.
4. Failure of Takagi unit due to the water heater being operated in a corrosive, chemically contaminated, lint, fiber glass, or any similar environment.
5. Failure of Takagi unit due to abnormal hardness water quality (scale build up), incorrect water pressure, untreated well water, incorrect supply voltage, incorrect and/or high (excessive) supplied gas pressure from Uniform Plumbing Code specifications.
6. Failure due to excessive temperature that is higher than the factory calibrated temperature limits.
7. Failure or damage due to unauthorized alterations, attachments, repair and/or improperly converted gas type, or using a different supply gas type as specified on the rating plate.
8. Damage due to freezing environment without proper preventive measure as instructed in the installation manual.
9. Damage from condensation due to extensive vent length without condensation drip and/or not following the installation manual.
10. Damage from not installed in accordance with applicable local, state codes, ordinances and good trade practices.
11. Unit is installed outside the United States of America and Canada excluding U.S. territories.

**TAKAGI Industrial Co. USA, Inc.**

5 Whatney, Irvine, CA 92618

Toll Free: (888) 882-5244 Fax: (949) 770-3171

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**WARRANTY REGISTRATION**

To ensure your warranty protection you must complete and return this card to TAKAGI Industrial Co. USA, Inc. within 45 days after date of purchase.

**Try on-line registration at [www.takagi.com/warranty](http://www.takagi.com/warranty)**

Model \_\_\_\_\_ T-KJr \_\_\_\_\_ Gas Type: Natural / LP Serial Number # \_\_\_\_\_

**Purchaser** \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ E-Mail \_\_\_\_\_

**Dealer (Company)** \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ E-Mail \_\_\_\_\_

**Installer (Company)** \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ E-Mail \_\_\_\_\_

**Date of Purchase** \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

PLACE  
STAMP  
HERE

**Service Department**

**TAKAGI Industrial Co.  
USA, Inc.**

5 Whatney  
Irvine, CA 92618